



Annual Report

2020-21

Boroondara Family Network Inc.
ABN 43 101 792 011
Inc No A0037781F

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COMMITTEE MEMBERS

President: Dianne Sides

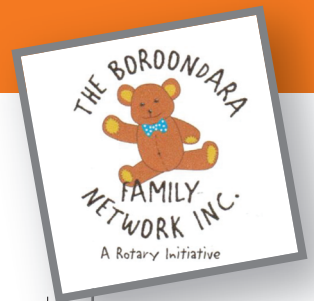
Vice-President: Patricia McNally

Treasurer: Robert Hogan

Secretary: Wayne Worladge

Member: Ian Bentley

Coordinator: Premala Subramaniam



PRESIDENT'S REPORT

What an extraordinary year we have just had! Thanks to an exceptional committee and coordinator all of whom are willing to embrace change BFN has endure the pandemic well. With so many unknowns and rules changing constantly, everyone has worked together to address issues as needed and accepted change without hesitation.

Thanks to modern technology the committee has continued to work very efficiently and effectively by conducting business via email and meeting on Zoom.

Due to the pandemic, we have sadly had to farewell a number of volunteers. Most of our volunteers are in a vulnerable age group; combine this with the fact that all our work is carried out in private homes it has been a difficult situation for many people. We understand these volunteers making the decision to leave us and thank them for all the time and effort they have given BFN and wish them well in their future endeavours.

Our Coordinator Prema, has been very flexible with her hours and her duties for which we are most grateful. As she has at times had very few clients, she has spent time improving the databases.

Obviously our client numbers have been very low this year due to the pandemic. It has been a real concern for us that we have been unable to help new Mums and vulnerable families. We appreciate the fact that a small number of volunteers were able to continue to support their client via the phone. Also, in some cases the partner was working from home which enabled the new mums to get through a difficult time.

Thanks to our Treasurer Robert our finances are in good order, you will hear more about that in his report.

We are going to have a very busy time coming into 2022 as we will be working on raising our number of volunteers which in turn will allow us to increase our client numbers. All this must be done keeping in mind we must learn to live with the covid virus and be ready to change rules and regulations as needed.

We are also hoping in the year ahead to set up some new services for our clients. We had started investigating how we could offer more help to our clients prior to the pandemic but unfortunately everything has had to be put on hold.

We are looking forward to 2022 when BFN can return to supporting the vulnerable families in the City of Boroondara.

I would like to take this opportunity to thank all of the Volunteers for their continued commitment to BFN. Our clients are very fortunate to have these very talented and caring people assisting them through what can be a difficult time.

To the committee, a big thank you for your commitment to BFN and to me personally.

Dianne Sides

PRESIDENT

CO-ORDINATOR'S REPORT FOR 2020-21

We came out of a 4-month lockdown on 29th October 2020 gearing towards recruiting more volunteers and trying to reconnect with clients who were referred to us but unable to service due to the lockdown. Many of these ladies ended up declining our services as they had moved on by then. We also lost a number of our volunteers as they were in a vulnerable situation

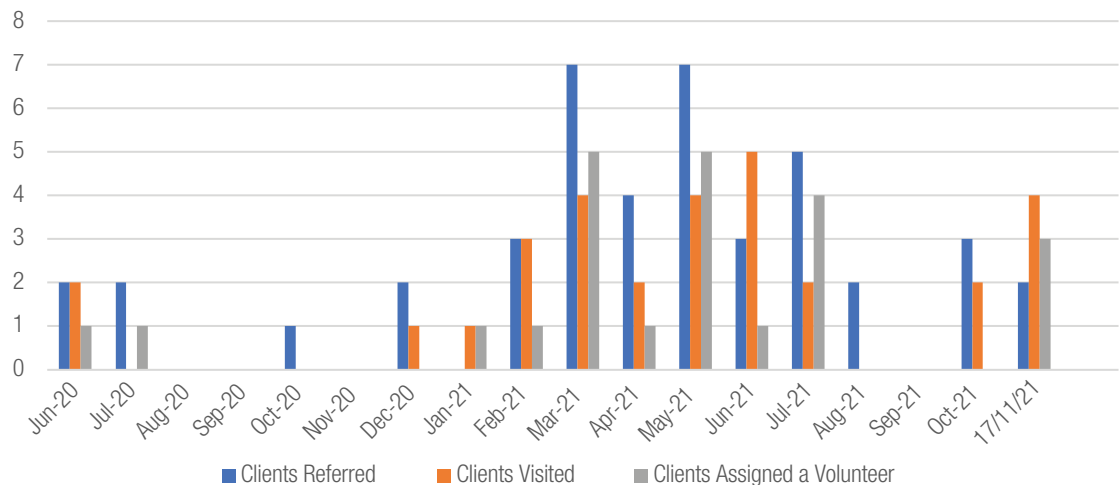
Nevertheless, we started 2021 on a positive note. The BFN resumed taking in new clients and our number of clients started to build up.

In anticipating a busy year, The BFN concentrated on recruiting more volunteers. We conducted two (2) volunteer training programmes, one in early February and another in May 2021, where we recruited 10 ladies.

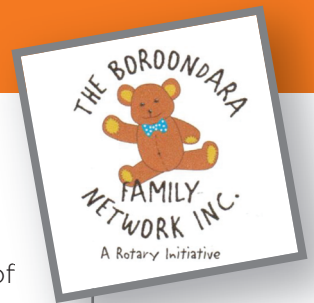
The BFN were well into the swing of things when we went into lockdown #4 on 28th May 2021 till 10th June. Our volunteers with clients managed some visits outdoors for a couple of weeks before we stopped our services again with lockdown#5 on 6th July.

This chart below reflects our activity and shows how things started to pick up at the beginning of 2021, and how these activities stopped during lockdowns.

Activity : Clients Referred, Visited and Assigned Jun 2020 - July 2021

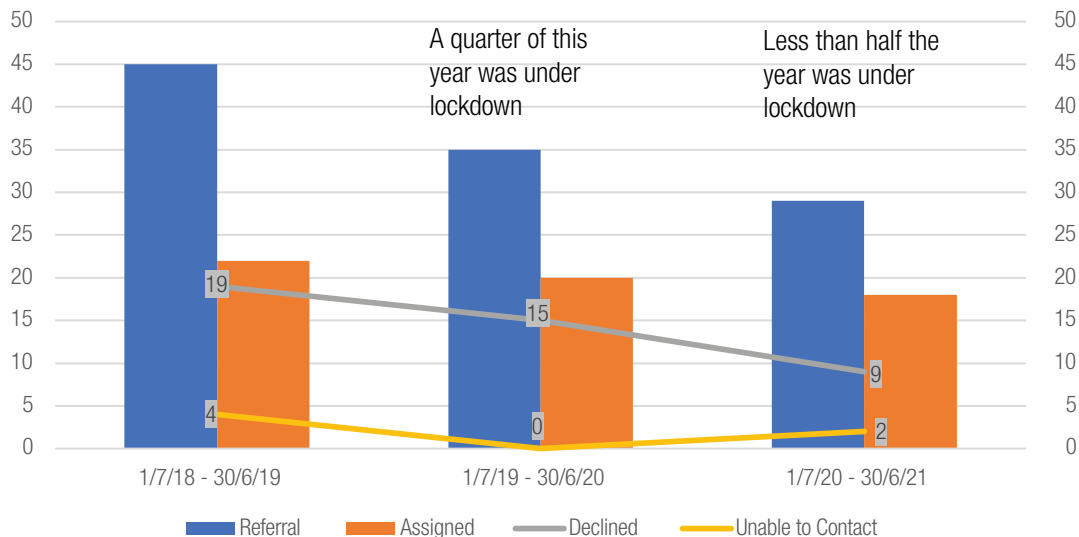


The BFN is not a crisis service. We adhered to the restrictions imposed by the local government, hence, all face-to-face visits stopped each time we went into lockdown. This meant we could not take on new clients as these clients wanted home visits. Existing clients who have built a rapport with their volunteers, however, kept in touch remotely.



The diagram below shows a comparison in the last 3 years. Even though we received less referrals, we managed to do well in providing volunteers to most of our clients.

Clients Statistic for the last 3 years

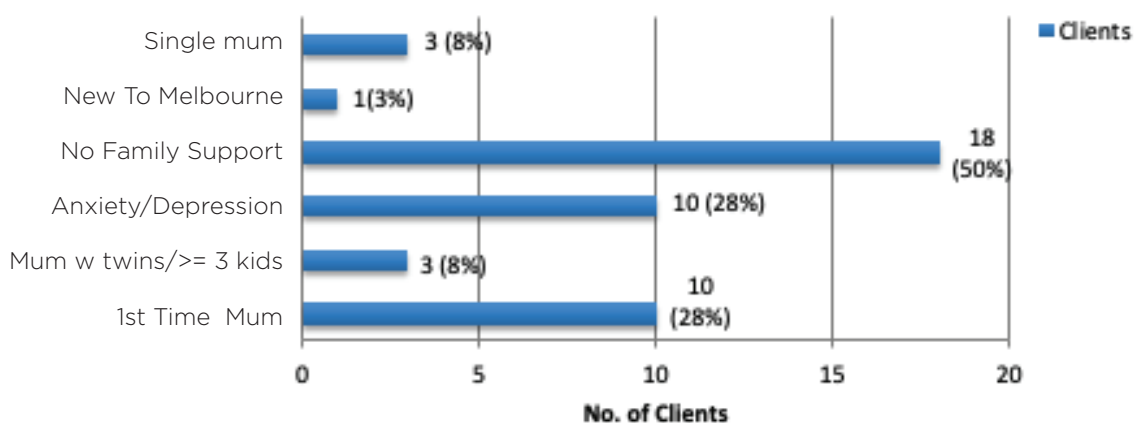


In 2021, The BFN received thirty six (36) referrals to date; visited 26 clients and managed to assign volunteers to 23 clients.

Most referrals (21 cases) came from the Maternal and Child Health Services; 11 cases from Camcare, 2 from ex-clients and 2 self-referred clients.

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TYPES OF CLIENTS (OUT OF THE 36 REFERRED CLIENTS)



Prema Subramaniam

COORDINATOR

TREASURER'S REPORT FOR 2020/21:

The Covid 19 pandemic which hit Australia in late February caused significant changes in BFN's operations.

During lockdowns virtually all face-to-face interviews/visits were disallowed.

This made the coordinator's work extremely limited and the work that was done was mainly on-line, generally from home.

This resulted in a reduction in salary payments and travelling expenses for the year.

A generous increase in the donation from Boroondara Cares to \$13,000 (from \$10,000), an increase in the City of Boroondara grant to \$15,000 (from \$8,895) and an unexpected ATO Covid pandemic support grant of \$20,000 all combined to significantly increase our income.

As a result, a surplus of \$26,752 was recorded.

This places the Boroondara Family network in a strong financial position for the next few years.

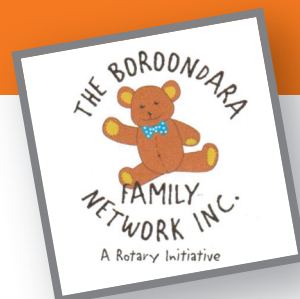
Robert Hogan

TREASURER

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BALANCE SHEET AS AT 30 JUNE 2021

Assets	2021	2021	2020	2020	2019	2019
Cash on Hand	\$0.00		\$0.00		\$0.00	
Bendigo Bank Cheque AC	\$59.00		\$29.00		\$41.00	
Bendigo Bank Cheque AC with interest	\$84,393.00		\$31,670.17		\$19,555.01	
Bendigo Bank Term Deposits						
Total Bank	-----	\$84,452.00	-----	\$31,699.17	-----	\$19,596.01
		-----		-----		-----
Total Assets		\$84,452.00		\$31,699.17		\$19,596.01
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Liabilities						
Income in Advance For 2021-2022		\$13,000.00				
Income in Advance For 2022-2023		\$13,000.00				
Total Liabilities		\$26,000.00				
Net Assets		\$58,452.00				
Represented by:						
Members Funds						
Retained Funds brought forward	\$31,699.17		\$19,596.01		\$18,316.70	
Net Surplus for Year	\$26,752.83		\$12,103.16		\$1,279.31	
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Total Members Funds at 30 June 2020		\$58,452.00		\$31,699.17		\$19,596.01
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PROFIT & LOSS AS AT 30 JUNE 2021

Statement of Income & Expenditure for the year ended 30 June 2021						
INCOME		2021	2021	2020	2020	2019
Bank Interest		\$ 27.17			\$ 36.81	\$ 117.23
Member Fees		\$ 75.00			\$ 75.00	\$ 105.00
Partnership Grant	City of Boroondara	\$ 15,000.00			\$ 8,895.46	\$ 8,678.50
Government Grant	Commonwealth DSS				\$ 3,200.00	
	ATO Covid support grant	\$ 20,001.78				
Donations	Rotary Club of Glenferrie		\$ 5,000.00		\$ 5,000.00	
	Rotary Club of Camberwell		\$ 3,000.00			
	Rotary Club of Hawthorn	\$ 945.00				
	Fund Raising (Bunnings)		\$ 2,717.65			
	Bendigo Bank					
	Boroondara Cares Foundation	\$ 13,000.00	\$ 10,000.00		\$ 10,000.00	
	Private Donations		\$ 5,010.00		\$ 5,015.00	
	CWA Camberwell				\$ 200.00	
	Total Donations		\$ 13,945.00		\$ 25,727.65	\$ 20,215.00
Total Income for Year			\$ 49,048.95		\$ 37,934.92	\$ 29,115.73
EXPENDITURE						
Car Mileage		\$ 452.20		\$ 359.66		\$ 383.00
Computer Expenses		\$ 1,258.99		\$ 118.80		\$ 90.00
Insurance		\$ 2,370.00				\$ 2,253.00
Police Checks (Working with children)		\$ 298.68		\$ 60.70		\$ 150.17
Postage (inc PO Box fee)						\$ 163.85
Salaries		\$ 7,955.00		\$ 9,764.00		\$ 10,202.50
Superannuation		\$ 1,457.80		\$ 1,896.60		\$ 2,014.24
Fringe Benefits		\$ 7,300.00		\$ 10,200.00		\$ 11,000.00
Telephone		\$ 539.40		\$ 539.40		\$ 550.63
Training & conference		\$ 152.10		\$ 145.50		\$ 125.00
Insurance and workers Comp.				\$ 2,365.00		\$ 405.75
Other Expenses (inc Stationary)		\$ 314.23		\$ 382.10		\$ 498.28
First Aid Kit		\$ 195.00				
RCH donation		\$ 2.72				
Total Expenditure for Year			\$ 22,296.12		\$ 25,831.76	\$ 27,836.42
Net Surplus/Deficiency for year to June 2020			\$ 26,752.83		\$ 12,103.16	\$ 1,279.31



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